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*job';*A Phenomenological Exploration of How Fire fighters Experience Emotion and Feeling

'Well that's just the ambulance

Lauren Ward

Aims and Background:

Previous research:

 Exploring how emotion was constructed within the military, using interviews and analysing recruitment campaigns.

Current research:

- To explore the essential characteristics of being a 'good firefighter' *
- To explore how constructions of emotion and feeling are understood in the context of doing the job*

*note, these have changed; demonstrates rawness, changeability of research

The Fire Service; Background and Context

Disciplined, regimented, closed yet open organisation

 Shift Patterns and changing nature of the fire service; 'proactive' rather than just 'reactive'

Political climate

Male dominated

The Fire Service; Research Focus

 Fire Fighting and Mental Health (e.g. stress, burnout, PTSD, depression etc.)

 Fire Fighting and Gender (e.g. gender constructions, womens integration etc.)

Beyond these constructions, what is it <u>like</u> to be a Fire Fighter?



Being a 'Good' Firefighter

Being Capable

Doing Willingness

Culture of Accountability



Care as a Skill

'B: you know, where's my husband, ooh he's in the ambulance or whatever, we never, we would never go as far as to tell somebody...

I: :Right, yeah.

B: you know what had happened, that wouldn't be our job, 'cos we're not trained to do that..'

(Brent)

Care as a Skill

'I: Yeah.

B: I mean some people some people are naturally better at it than others...

I: Yeah.

B: erm, er, but I've done it and I've dealt with it and I think I've done alright.

I: Mmm.

B: but I, I've never gone back and asked the lady, man how did I speak to you...'

(Brent)

Feeling as a Distraction

'you know I could end up with somebody who
doesn't really care or has had a bad day or
something and brings their home life to work or
something like that...'

(Kris)

Feeling as Spatially Bound

'B: Doing the job completely overrides that situation ...the job's first. It needs to be done. If I don't do it then it can be a worser situation than it already is so you kind of remove that side for the time being.

I: So by removing yourself do you mean like, you...=

B: I'll deal, I'll deal with it afterwards.'
(Billy)

But...

'I think you've gotta be able to keep work at work and when you're at home, have a home life. '

(Mitcho)

Humour as Transformative

'Certainly when you've been to incidents that erm where we lost....**we ended up cracking a joke** about it in that sort of...

I: Mmm.

J: that's your counsel as such and that's your release mechanism...

I: Yeah.

J: and that's your and that's the way you deal with it you laugh about it and then you've moved on.'

(John)

Conclusions

Removing the self from care

The 'felt self' bound to certain spaces (i.e. the 'pump' and home), cant let problems 'get the better of you'.

Emotion/Feeling Challenge to overcome

Feeling not consistent with being a FF, 'mental challenge' to manage it and do the role.

Culture of accountability as a Facilitator

Fire work as embodied and performative.

Impact? Lack of space to feel beyond FF construction

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Please contact me for any questions about my work, or for my reference list.